

ET-0303 Troubleshooting Guide

PROBLEM	CAUSE	REMEDY
LED fails to light up.	No battery in the device or battery is dead. Battery wasn't inserted correctly. Device isn't switched on. Insulating film has not been removed.	Replace batteries.
LED lights up weakly.	Battery not inserted properly. Battery life expired.	Replace battery.
Low output from device.	Electrode pad is dirty. Device wasn't applied properly.	Clean/replace electrode pad. Reapply device.
LED function is normal but no power output.	Battery is dead. Electrode pad is dirty or short-circuited.	Replace battery. Check electrode pads and replace if necessary.
Device shuts off prematurely.	Battery is dead. Electrode pad is worn out or dirty. Device wasn't applied properly.	Replace battery. Check electrode pads and replace if necessary. Reapply device.