

# PLAYMAKAR®

## Troubleshooting Guide

If this happens...	Try this solution...
Receiver pod cannot be set.	Ensure receiver pod has been fully charged and turned on. Press CH on remote to find respective channel. Customize settings.
The remote is not turning on or I cannot see anything on the screen.	Ensure that the remote has been fully charged.
The power light on the receiver pod(s) flashes continuously	Charge the receiver pod(s) or it will turn off automatically.
The remote and/or receiver pod(s) do not seem to be charging.	Ensure that the USB cable is correctly plugged into the remote/receiver pod(s) and firmly plugged into the AC Adaptor and into the Electrical socket on the other side.
Receiver pod(s) does not pair with remote. The remote does not control receiver pod(s) well.	<ul style="list-style-type: none"><li>▪ Make sure the receiver pod is fully charged, turned on, and away from the remote in 3 meters (9.8 feet) distance.</li><li>▪ Try to restart the remote and receiver pod(s).</li></ul>
Stimulation causes discomfort.	<ul style="list-style-type: none"><li>▪ Electrode pads lose their adhesive capacity and no longer provide adequate contact with skin.</li><li>▪ Electrode pads are worn down and must be replaced.</li><li>▪ Change the positioning of the electrode pads slightly</li><li>▪ Choose a program that is appropriate to your needs or gives you the greatest pleasure.</li></ul>